

## DOMAIN NAME SERVICE

### *Who needs this User Guide?*

Customers who will transfer their domain name(s) to LOGIX for hosting.

### *Why this User Guide?*

This guide outlines the domain name hosting and transfer process.

## UNDERSTANDING DOMAIN NAME SERVICES (DNS)

Your company's domain name (i.e. samplecompany.com) uniquely identifies your company to the rest of the world. Your company must purchase a domain name from a domain name registrar. Common registrars are Network Solutions, GoDaddy, or Register.com. **LOGIX does not sell, renew or transfer domain names.**

Domain Name Hosting, also known as DNS Hosting, is often confused with Web Hosting and E-mail Hosting. One of the functions of DNS Hosting is to direct traffic to your website. Another function of DNS Hosting is to direct incoming E-mail to your E-mail provider.

**Note:** LOGIX can provide DNS Hosting (see Page 8), E-Mail Hosting (see Page 9), and/or Web Hosting (see Page 23).

## TRANSFERRING YOUR DNS TO LOGIX

### STEP 1

Contact the LOGIX Data Help Desk at 1-877-673-1868 to place or confirm your DNS hosting order.

**Note:** If your domain name is transferred to LOGIX prior to the completion of your LOGIX DNS order, your website and E-mail associated with this domain name will be interrupted.

## STEP 2

Contact your domain name registrar to request your domain name(s) transfer to LOGIX.

## STEP 3

Follow the instructions provided by your registrar to initiate the domain name(s) transfer. You will need to provide the registrar the following server names for each domain name hosted by LOGIX:

***PRIMARY NAME SERVER***

**faith.logixcom.net**

**IP Address: 216.201.128.10**

***SECONDARY NAME SERVER***

**meredith.logixcom.net**

**IP Address: 66.196.216.10**

Confirm that the server entries above are the only ones listed for your domain.

**Note:** *It takes up to 48 hours for the new server information to propagate throughout the Internet. After 48 hours, if LOGIX is providing E-mail hosting and/or Web hosting for the domain name(s) you have transferred, refer to E-mail Hosting (see Page 9) and/or Web Hosting (see Page 23).*

*If Logix is not providing E-mail hosting, contact your E-mail hosting company and get the name of their E-mail hosting server. Call the LOGIX Data Help Desk at 1-877-683-1867 and ask to update your MX record using the E-mail server name provided by your E-mail hosting company.*

*If Logix is not providing Web hosting, contact the company that is hosting your website and get the IP address of their Web hosting server. Call the LOGIX Data Help Desk at 1-877-683-1867 and ask to update your World Wide Web (WWW) record using the IP address provided by your web hosting company.*